

## Home Health Care Agency Checklist

Use this Medicare checklist to help you compare and choose a home health agency.

Name and Location of the Home Health Agency \_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_

The Agency	Yes	No	Comments
1. Is it Medicare certified?			
2. Is it Medicaid certified?			
3. Offers the specific health care services I need (like nursing or physical therapy)			
4. Meets my special needs? (like language or cultural preference)			
5. Offers the personal care services I need (like help bathing, dressing, and using the bathroom).			
6. Offers the support services I need (like help with laundry, cooking, shopping, or housekeeping), or can help arrange for me additional services, such as Meals on wheels, that I may need.			
7. Has staff available to provide the type and hours of care my doctor ordered, and can start when I need them.			
8. Is recommended by my hospital discharge planner, doctor, or social worker.			
9. Has the staff available at night and on weekends for emergencies.			
10. Explained what my insurance will cover, and what I must pay out-of-pocket.			
11. Does background checks on all staff.			
12. Has letters from satisfied patients, family members, and doctors that testify to the home health agency staff providing good care.			